GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:4285
ANSWERED ON:20.04.2000
TOUTS AT AIRPORTS
RAMSHETH THAKUR

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether due to lack of basic amentities and increasing problem of touts at most of the airports in the country have affected the tourism industry badly;

(b) if so, whether any effective steps have been taken by the Government to prevent the touts from harassing foreign tourists and to provide basic amenities to foreign tourists at airports; and

(c) if so, the details thereof?

Answer

THE MINISTER OF CIVIL AVIATION

(SHRI SHARAD YADAV)
(a),(b) & (c):- No, Sir. Touting is a law and order problem which comes within the jurisdiction of the local police. Officials of Airports Authority of India (AAI)continuously liaise with the officials of airport security and the local police to curb this menace. Local police have also apprehended touts on their own. Special drives to check the tout menace have also been undertaken by the police. The matter is reviewed on a monthly basis in the Airport Facilitation Committee Meetings which is attended by all concerned authorities, working at the airport. Various basic amenities like `May I help you` counters, pre-paid taxi services, rent a car, tourist information counters have also been provided in the airport terminal itself to assist the tourists.